

## **PURPOSE**

The Workforce Innovation and Opportunity Act (WIOA) requires Local Workforce Development Board to establish objective criteria and procedures to assess the effectiveness, physical and programmatic accessibility, and continuous improvement of one-stop centers and the one-stop delivery system.

The purpose of this policy is to communicate the Northwest Oregon Works Local Workforce Development Area procedures for evaluating and certifying one-stop WorkSource Oregon centers in the Northwest Oregon.

## **POLICY**

All Comprehensive and Affiliate One-Stop Centers in the area need to be certified by June 30, 2017 and for every three (3) years afterwards. The certification process includes an on-site inperson evaluation of each Comprehensive and Affiliate Center in the Northwest Oregon area including an assessment of center effectiveness, physical and programmatic accessibility, and will include continuous improvement of centers and the one-stop delivery system (WIOA sec. 121(g)). Northwest Oregon Works staff will evaluate each Center and the one-stop delivery system to ensure compliance.

## REFERENCE

WIOA sec. 121(e)- Center programs and programmatic access.

- WIOA sec. 188 and the Americans with Disabilities Act of 1990 Center
- WIOA sec. 116- Center effectiveness.
- Compliance to the WorkSource Oregon Operational Standards